



# WTL Solaris and Linux Managed Services

Let the Solaris and Linux experts manage your operating systems



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We provide a complete solution for supporting and managing the overall health of each Solaris or Linux server on your company's network. Whether you need comprehensive, detailed monitoring to ensure that your server is not only up, but running well, to full patch management and best practice deployment, we offer a full comprehensive service to reduce possible downtime and reduce the total cost of ownership.

Our Managed Services can offer you a simplified, flexible and more efficient way to delegate some of your time-consuming daily tasks.

## WTL Enterprise Solaris and Linux Health Check

Whether you're standing up new capabilities or verifying efficient scaling and operations, a WTL Solaris and Linux Health Check will identify and address configuration, updates, security and performance issues that could ultimately impact your business. We help you ensure that your IT stack is efficient, secure and responsive within your unique environment.

## Key Benefits:



Optimise productivity - reduce or eliminate your Solaris and Linux administration workload.



Improve uptime and system availability - detect and resolve potential issues earlier.



Enhance staff expertise - enhance or augment staff resources with superior system management by WTL technical experts with a vested interest in your success.



Streamline administration - simplify management of your IT environment.



Minimise IT costs and expenses.



Expands your IT staff's ability to focus on core business.

## Key Features

- ✓ Comprehensive 9-5 Full 24/7 system administration.
- ✓ Report trending and diagnostic analysis of difficult to fix issues.
- ✓ Presale site assessment to tailor the programme to your needs.
- ✓ Regular detailed status reports and progress meetings.
- ✓ Proactive monitoring and remediation of problems and issues on servers.

## Solving the System Administration Staffing Challenge

Your Solaris or Linux servers are business-critical components of your network. Finding, keeping and financing a full-time system administrator to manage them can present a challenge. Hiring and training may be too expensive with administrators getting over extended when expansion or downsizing forces them to cope with reduced staffing or heterogeneous environments.

## System Management by WTL Experts

WTL Managed Services offer an attractive alternative. It reduces or may even eliminate your need for on-site support staff. It performs the entire spectrum of Solaris and Linux system management functions, remotely or by providing any combination of on-site and remote services that fits your business needs. Your Solaris or Linux systems will be cared for by the people who know them best - WTL technical support specialists.

## A Cost-Effective Management Solution

WTL Managed Services are a cost-effective way to solve your IT management issues. Whether you lack an in-house system administrator, have a system administrator without Solaris or Linux skills or simply find that there are too many tasks for too few staff members, WTL Managed Services provides an efficient solution. With no need to add staff to perform Solaris or Linux system administration, your current system administrator is free to focus on development, programming and capacity planning issues.

## Consistent and Reliable System Administration

Most importantly, WTL Managed Services provide an unequalled level of stability and consistency in your Solaris or Linux system administration. It provides access to the enormous pool of WTL expertise through the WTL Call Centre - world class technical support specialists will manage your systems and resolve your system requests promptly. The risk of compromising your system's reliability during employee turnover may be dramatically reduced.

## Maximise System Availability with Proactive Problem Detection

An industry-leading Solaris and Linux Managed Services diagnostics package, enables WTL to monitor your system functions and proactively address problems as they arise. By leveraging best-of-breed technology that monitors Solaris or Linux machines to detect conditions that suggest potential problems. WTL can monitor a single system or group of systems for environmental conditions, potential software or hardware failures, performance metrics, availability of systems, software and hardware configuration changes.

WTL Managed Services provide maximised system availability. Support specialists monitor critical-error messages, user processes and the performance and availability of designated systems. Potential problems can be solved or prevented remotely or on-site according to the need - sometimes before customers are even aware of the problem.

## About WTL

Our Managed Services for Solaris and Linux are focused on operations, engineering and design - to support and implement processes, minimise disruptions to your IT operating environment and reduce implementation risk. Helping to bridge the gap between the capacity of your IT department and the increasing demand for fast-moving, stable, high-performance business technology.

Solaris and Linux solutions and services from WTL can resolve skills, resource and budget constraints you may have, allowing your focus to be on running the business, and not the technology.

**“**  
A great example of how to make the Customers (my) life easy and their (our) business function without issue. 1st class work that 'could' go unnoticed.  
- GeoPost UK  
**”**

**For more information on our Solaris and Linux Managed Services**

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Established for 35 years, WTL has been offering clients a broad range of solutions and services delivered on-premises and via managed services to meet their business transformation, performance and efficiency goals.